

MARCH 2020

CROWN VILLAS OWNERS' ASSOCIATION

www.crownvillas.net

PROPERTY INSURANCE

As a reminder, the Association's insurance does not cover your personal property if unexpected damage occurs at your residence. Therefore, homeowners and renters are strongly encouraged to get a personal "homeowners" or "renters" insurance policy.

REMINDER FOR PETS

As a friendly reminder for dog owners, please remember to keep your pets on a leash and carry a bag with you so that you can pick up after them on your walks. Pets are strictly prohibited in the pool area as well as the community Gym. Please make sure your pets are not causing a nuisance in the community by barking at all hours of the day and night.

OIL STAINS IN YOUR PARKING SPACE

It has been brought to Management's attention that there are many oil stains in residents parking space's. Please make sure to take a look at your parking space when you pull out to see if your car is leaking oil. Please make sure to remove any oil spills that have been left by your vehicle and make necessary repairs to stop the leaking. Thank you for your attention to this matter.



COMMUNITY GYM AND TENNIS COURT CODE 1973

WHAT TO DO IN CASE OF A COMMON AREA EMERGENCY

If you have an after-hours emergency which you believe needs to be reported to Management, please call (909)-297-2550 and follow the prompt to be connected. Have relevant information ready, such as "Crown Villas" and address of issue, when the On Call Manager returns your call.

Homeowners are responsible for their personal property located within their unit and patio area. All non-Association emergencies should go through the local authorities, police, fire department, etc., as needed, to avoid delay.



BOARD OF DIRECTORS:

President: JoAnn Ines
Vice President: Connie Rothacker
Secretary: Rosemary McMackin

NEXT BOARD MEETING:

Tuesday, March 17, 2020
7:00 P.M. @ Community Clubhouse

The final agenda will be posted at the pool area bulletin board. You may also obtain a copy of the agenda by contacting management at 909-297-2548

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Clint Taylor, CMCA, AMS
Phone: (909) 297-2548
ctaylor@keystonepacific.com

Emergency After Hours:
909-297-2550

COMMON AREA ISSUES:

Fawne Adams
Fadams@keystonepacific.com
Phone: 909-297-2558

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 909-297-2550
customer-care@keystonepacific.com

POOL KEYS:

Pool Keys can be purchased for \$50.00 and Gate Transmitters can be purchased for \$50.00. If you are interested in purchasing one of these items, please contact Fawne Adams at 909-297-2558.

Managed by Keystone
3155-D Sedona Court, Suite 150
Ontario, CA 91764

MARCH 2020 REMINDERS

Keystone is Closed in Observance of President's Day - Monday,
February 17, 2020

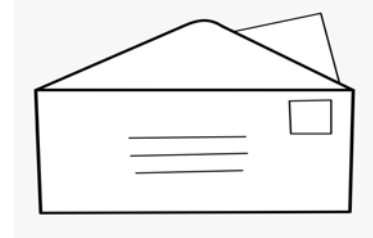
For after-hours association maintenance issues, please call
(949) 833.2600 to be connected with the emergency service line. Please
call 9-1-1 for life-threatening emergencies.

Upcoming Board Meetings:
Tuesdays
March 17, 2020
Location and Time:
7:00 p.m. in the
Community Clubhouse.

HOMEOWNER ASSESSMENT CHANGE

Effective immediately, the payment
address for assessments
has changed to:

PO BOX 513380
Los Angeles, CA 90051-3380



NEIGHBOR TO NEIGHBOR ISSUES:

At Crown Villas we care about the relationships between our neighbors. If you have a complaint regarding your neighbor, please do not escalate the situation by sending your neighbor anonymous notes. If possible, speak with your neighbor personally. If you are unable to do so, please contact management or a Board Member to help resolve the issue.

LANDSCAPE CONCERNS?

If you have a concern regarding trees, shrubs or flowers in the community please contact management so that the issue can be resolved. Please make sure to send as much information as possible with your correspondence including pictures.



BE AWARE OF SOLICITORS IN THE NEIGHBORHOOD

This time of year brings solicitors into our neighborhood, through our gates and some up to our doors. Most are legitimate. However, please be aware and keep an eye out for your neighbors. If you have a question or concern about someone, do not hesitate to talk to each other and compare notes.

ARE YOU DELINQUENT?

The Board and Management would like to remind all members of the Association that not paying your monthly assessments can result in severe monetary penalties including, but not limited to, the Association foreclosing on your property. If you are delinquent please don't ignore it! The Board is willing to work with homeowners that have fallen behind on their assessments.

SATELLITE DISH INSTALLATION

Please note it has been brought to the attention of management and the Crown Villas Board of Directors that many residents have installed their satellite dishes incorrectly and/or have not removed non-functional dishes. These dishes will be removed from the roofs and stored on property for thirty (30) days. Should the owner not pick up the dish and have it re-installed correctly, the dish will be disposed of. Under no circumstances should dishes be mounted to the roofs of the buildings, all dishes must be mounted to the fascia of the laundry rooms, per the Crown Villas Architectural Guidelines.