# CROWN VILLAS OWNERS' ASSOCIATION

www.crownvillas.net

Professionally Managed by Keystone Pacific Property Management, LLC - 3155-D Sedona Court, Suite 150, Ontario, CA 91764

# **ANNUAL ELECTION**

The Crown Villas election and annual meeting is scheduled for January 15, 2019. You will receive your ballot by December 31, 2018. Please be sure to exercise your right as an association member and vote for your favorite homeowner candidates!

\*REMEMBER: to include your address and signature on the outer envelope in order for your vote to be included to reach our quorum requirements.

# BE AWARE OF SOLICITORS IN THE NEIGHBORHOOD

This time of year brings solicitors into our neighborhood, through our gates and some up to our doors. Most are legitimate. However, please be aware and keep an eye out for your neighbors. If you have a question or concern about someone, do not hesitate to talk to each other and compare notes.

# WE ARE HERE TO ASSIST YOU

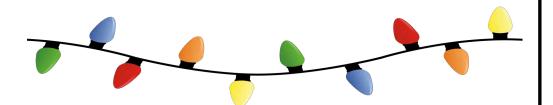
If you happen to notice anything that needs immediate attention such as violations, common area landscape issues, or general concerns, please contact Keystone Pacific. This will assist us with keeping the Crown Villas Community a safe and clean place to live. You are welcome to contact Clint Taylor at (909) 297-2548 or Hannah Rangel at (909) 297-2558 with your request.

# PROPERTY INSURANCE

As a reminder, the Association's insurance does not cover your personal property if unexpected damage occurs at your residence. Therefore, homeowners and renters are <u>strongly</u> encouraged to get a personal "homeowners" or "renters" insurance policy.

# **NEWSLETTER ARTICLES**

Please feel free to submit any newsletter ideas or articles that you feel would be relevant to your neighbors here at Crown Villas. To be considered, all entries must to be sent to the attention of Clint Taylor no later than the 5th of each month for inclusion in the following month's newsletter.



#### **BOARD OF DIRECTORS:**

**President:** JoAnn Ines **Vice President:** Connie Rothacker **Secretary:** Rosemary McMackin

# NEXT BOARD MEETING: Tuesday, January 15, 2019 7:00 P.M. @ Community Clubhouse

The final agenda will be posted at the pool area bulletin board. You may also obtain a copy of the agenda by contacting management at 909-297-2548

# IMPORTANT NUMBERS: ASSOCIATION MANAGER: Clint Taylor, CMCA, AMS

Phone: (909) 297-2548 ctaylor@keystonepacific.com

Emergency After Hours: 909-297-2550

#### **COMMON AREA ISSUES:**

Hannah Rangel hrangel@keystonepacific.com Phone: 909-297-2558

# BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 909-297-2550 customercare@keystonepacific.com

#### **INSURANCE BROKER:**

Cornerstone Commercial & Personal Insurance Services, Inc. Office: (909) 941-9080 Fax: (909) 941-9050

#### **POOL KEYS:**

Pool Keys can be purchased for \$50.00 and Gate Transmitters can be purchased for \$50.00. If you are interested in purchasing one of these items, please contact Hannah Rangel at 909-297-2558.

# **DECEMBER 2018 REMINDERS**

For after-hours Association maintenance issues, please call 909-297-2550 to be connected with the emergency service line.

Please call 9-1-1 for life-threatening emergencies.

Next Board Meeting – January 15, 2019 at the Community Clubhouse.

Keystone Pacific Closed in Observance of the Holiday Season -

- ⇒ Christmas Eve Monday, December 24th
- ⇒ Christmas Day Tuesday, December 25th \*
- ⇒ New Year's Eve Monday, December 31st
- ⇒ New Year's Day Tuesday, January 1st

NEW PAYMENT ADDRESS: FILE 1958 1801 W. OLYMPIC BLVD. PASADENA, CA 91199-1958



### **RULES AND REGULATIONS**

If you are leasing your property, please provide your tenants with a copy of the Association Rules & Regulations. It is the responsibility of the homeowner to ensure that their tenant are abiding by all Rules & Regulations. A tenant's failure to comply with the Rules & Regulations can lead to fines for the Homeowner. Please e-mail ctaylor@keystonepacific.com for a copy of the most recently updated Rules & Regulations for the community or your may obtain from the community website.

#### ONLINE NEIGHBORHOOD AWARENESS PAGE!

We are happy to announce the online Crown Villas Owners Association Neighborhood Awareness page! The community page will be available to members of our community to share news, comments, suggestions, and more! To join this community, please send your email address to Clint Taylor at: <a href="mailto:ctaylor@keystonepacific.com">ctaylor@keystonepacific.com</a>. Once you are signed-up, you will receive an email invitation to join our community. We will share more news about this at our next Board Meeting!

# **REMINDER FOR PETS**

As a friendly reminder for dog owners, please remember to keep your pets on a leash and carry a bag with you so that you can pick up after them on your walks. Pets are strictly prohibited in the pool area as well as the community Gym. Please make sure your pets are not causing a nuisance in the community by barking at all hours of the day and night.

# PLEASE BE CONSIDERATE IN CROWN VILLAS

Management has received several complaints of residents playing loud music from their vehicles and condominiums in the parking lot. We ask that residents please be respectful of their surroundings and to please turn down the radio when entering and exiting the community and to keep noise to a minimum as noise carries through the walls. Also Management would like to remind everyone that loud music is prohibited at the pool. Please bring a set of earphones if you wish to listen to music in the pool area.