

APRIL 2018

CROWN VILLAS OWNERS' ASSOCIATION

www.crownvillas.net

Professionally Managed by Keystone Pacific Property Management, LLC - 3155-D Sedona Court, Suite 150, Ontario, CA 91764

POOL CLOSED

Please note the community pool and spa will be closed in the month of May due to repairs. If you have any questions please feel free to contact our Community Manager, Clint Taylor, at (909) 297-2548 or via email at ctaylor@keystonepacific.com.



VISIT www.crownvillas.net!

Log onto the community website to:

- Submit maintenance requests, address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies, forms
- Access your account online
- Pay your HOA bill online

Should you have problem logging onto the community website, please call Customer Service at 909-297-2550.

REMINDER FOR PETS

Please make sure your pets are not causing a nuisance in the community by barking at all hours of the day and night. Management has been receiving an increase in complaints due to pets increased barking. Also please remember to keep your pets on a leash and carry a bag with you so that you can pick up after them on your walks. Pets are strictly prohibited in the pool area as well as in the community Gym.

GATE REMINDERS

Please remember when you have guests coming over to tell them to call you from the gate keypad at the directory kiosk so that you can open the gate from your phone. You can give your guests your digit code. This will call your phone and you will press 9 on your phone to open the gate and allow them in the community. Please remind your guests not to wait at the gate to follow someone through.

REMINDER FOR PETS

As a friends reminder for dog owners, please remember to keep your pets on a leash and carry a bag with you so that you can pick up after them on your walks. Thank you.

BOARD OF DIRECTORS:

President: JoAnn Ines

Vice President: Connie Rothacker

Secretary: Rosemary McMackin

NEXT BOARD MEETING:

Tuesday, April 17, 2018

7:00 P.M. @ Community Clubhouse

The final agenda will be posted at the pool area bulletin board. You may also obtain a copy of the agenda by contacting management at 909-297-2548

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Clint Taylor, CMCA, AMS

Phone: (909) 297-2548

ctaylor@keystonepacific.com

Emergency After Hours:

909-297-2550

COMMON AREA ISSUES:

Hannah Rangel

hrangel@keystonepacific.com

Phone: 909-297-2558

BILLING QUESTIONS/

ADDRESS CHANGES/

WEBSITE LOGIN:

Phone: 909-297-2550

customer@keystonepacific.com

INSURANCE BROKER:

Cornerstone Commercial & Personal Insurance Services, Inc.

Office: (909) 941-9080

Fax: (909) 941-9050

POOL KEYS:

Pool Keys can be purchased for \$50.00 and Gate Transmitters can be purchased for \$50.00. If you are interested in purchasing one of these items, please contact Hannah Rangel at 909-297-2558.

APRIL 2018 REMINDERS

Please make sure you are watching your speed while driving through the community, we want to ensure our streets are safe for our kids.

For after-hours Association maintenance issues, please call 909-297-2550 to be connected with the emergency service line.

Please call 9-1-1 for life-threatening emergencies.

Next Board Meeting - April 17, 2018 at the Community Clubhouse.

PROPERTY INSURANCE

As a reminder, the Association's insurance does not cover your personal property if unexpected damage occurs at your residence. Therefore, homeowners and renters are strongly encouraged to get a personal "homeowners" or "renters" insurance policy.

NEW PAYMENT ADDRESS:

FILE 1958

1801 W. OLYMPIC BLVD.

PASADENA, CA 91199-1958



COMMUNITY GYM CODE

1973

NEWSLETTER ARTICLES

Please feel free to submit any newsletter ideas or articles that you feel would be relevant to your neighbors here at Crown Villas. To be considered, all entries must be sent to the attention of Clint Taylor no later than the 5th of each month for inclusion in the following month's newsletter.

WE ARE HERE TO ASSIST YOU

If you happen to notice anything that needs immediate attention such as violations, common area landscape issues, or general concerns, please contact Keystone Pacific. This will assist us with keeping the Crown Villas Community a safe and clean place to live. You are welcome to contact Clint Taylor at (909) 297-2548 or Hannah Rangel at 909-297-2558 with your request.

IMPORTANT COMMUNITY RULE REMINDERS

Please take a moment to review the following reminders from the Community Rules and Regulations that have been reported lately in the community.

Patio Storage – please ensure that you are not storing any unsightly items in the area.

Parking in the Fire Lanes – Parking along red curbs and in the community without a parking permit will make your vehicle subject to tow.

Pool Hours – Are from 6:00 a.m. to 11:00 p.m.

Exterior Maintenance – Window screens, screen doors, window coverings and air conditioning units must comply with Association standards and be properly maintained.

IS THE HOA RESPONSIBLE FOR MY VEHICLE?

The Board and Management would like to remind residents that the Association is not responsible for the security of your vehicles or your personal belongings. The community gates are for privacy only, not security. Please remember to not to leave valuables or anything visible in your vehicle and always lock your car.

